

BRIGHT VOICES SPEECH THERAPY LTD

Website Accessibility Statement

Last updated: April 2026

1. Our Commitment to Accessibility

Bright Voices Speech Therapy Ltd is committed to making its website accessible to as many people as possible, including those with visual, auditory, cognitive, or motor impairments. We want every family who visits our site to be able to find information, complete our referral form, and get in touch with us without barriers.

We are working to ensure our website meets the requirements of the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA as best practice. As a small private business we are not legally required to meet the Public Sector Bodies Accessibility Regulations, but we have adopted these guidelines because we believe accessibility matters.

2. How Accessible Our Website Is

Our website is built on the Wix platform, which incorporates a number of built-in accessibility features. The table below sets out the key accessibility features of our site and their current status:

Feature	How We Address It	Status
Keyboard navigation	Supported by Wix platform	Meets standard
Screen reader compatibility	Supported by Wix platform	Meets standard
Text resizing	Supported via browser settings	Meets standard
Colour contrast	Considered in our design choices	Ongoing review
Alternative text for images	Applied to key images on the site	Ongoing review
Accessible forms	Referral form built with Wix form tools	Meets standard
Mobile responsiveness	Fully responsive on all devices via Wix	Meets standard
Video captions	No video content currently on site	Not applicable

3. Known Limitations

As a new and growing business, we are aware of the following areas where we are still working to improve:

- We are continuing to review colour contrast across all pages to ensure sufficient contrast ratios for users with low vision
- Alternative text is being added to all images progressively as the site is developed
- We will review the accessibility of any third party tools (such as our Stripe payment integration) as they are added to the site

4. Technical Information

This website is built on **Wix** and is designed to be compatible with the following assistive technologies:

- Screen readers including NVDA, JAWS, and VoiceOver
- Keyboard-only navigation
- Browser-based text resizing and zoom
- High contrast display modes

5. What to Do If You Cannot Access Part of Our Website

If you experience any difficulty accessing any part of our website, or if you need information in a different format, please contact us. We can provide information by email or telephone, send documents in alternative formats, or arrange to speak with you directly to assist with completing a referral.

Please contact us at: help@brightvoicesspeechtherapy.com and we will aim to respond within 5 working days.

6. Reporting Accessibility Problems

We welcome feedback on the accessibility of our website. If you find any barriers or issues, please let us know by emailing us at help@brightvoicesspeechtherapy.com with a description of the problem and the page you were visiting.

7. Enforcement

If you are not satisfied with our response to an accessibility concern, you can contact the Equality Advisory and Support Service (EASS) at equalityadvisoryservice.com or on 0808 800 0082.

8. How We Tested This Website

This statement was prepared in April 2026 based on a self-assessment of the website against WCAG 2.1 AA guidelines using the Wix accessibility checker tool and manual review.


9. Review of This Statement


This accessibility statement will be reviewed and updated whenever significant changes are made to the website, and at least annually.

Contact Us

If you have any questions about the accessibility of our website, please get in touch:

Bright Voices Speech Therapy Ltd

 help@brightvoicesspeechtherapy.com

 www.brightvoicesspeechtherapy.com

Registered in England and Wales