

BRIGHT VOICES SPEECH THERAPY LTD

Cookie Policy

Last updated: April 2026

1. What Are Cookies?

Cookies are small text files placed on your device when you visit a website. They are widely used to make websites work properly, remember your preferences, and provide information to website owners about how their site is being used. Cookies do not give us access to your device or any personal information beyond what you choose to share with us.

2. Our Website

The Bright Voices Speech Therapy Ltd website is built and hosted on **Wix**, a third party website platform. Our website also uses **Stripe** to process card payments securely. Both Wix and Stripe set their own cookies as part of how their services function. We do not have direct control over the cookies set by these third party providers, but we have listed them below so you know what to expect.

3. Cookies We Use

The table below explains the categories of cookies used on our website, who sets them, and what they are for:

Type	Provider	Purpose	Consent
Essential	Wix platform	Required for the website to function. These cannot be switched off.	No consent required
Essential	Stripe	Required to process card payments securely.	No consent required
Analytics	Wix Analytics	Helps us understand how visitors use our website (e.g. pages visited, time on site).	Consent required
Analytics	Google Analytics (if enabled)	Tracks website traffic and visitor behaviour to help us improve the site.	Consent required
Marketing	Wix Marketing Tools	Used if we run any marketing campaigns or track conversions through the Wix platform.	Consent required
Functional	Wix Members / Booking	Remembers your preferences and supports any booking or member functionality on the site.	Consent required

Please note that the specific cookies used may vary as Wix and other providers update their platforms. We will update this policy as needed to reflect any material changes.

4. Essential Cookies

Essential cookies are strictly necessary for the website to function. Without them, services such as page navigation and payment processing would not work. Because they are essential, these

cookies do not require your consent and cannot be switched off through our cookie banner. You can set your browser to block these cookies, but this may affect how the website works.

5. Non-Essential Cookies

All other cookies — including analytics, marketing, and functional cookies — are non-essential and require your consent before being placed on your device. When you first visit our website, you will see a cookie consent banner giving you the option to accept or decline non-essential cookies. You can change your preferences at any time by clearing your cookies and revisiting the site.

6. Managing Your Cookie Preferences

6.1 Our Cookie Banner

When you first visit our website, you will be shown a cookie consent banner. You can choose to accept all cookies, or decline non-essential ones. Your preference will be remembered for future visits.

6.2 Your Browser Settings

Most web browsers allow you to control cookies through their settings. You can typically choose to block all cookies, block third party cookies only, or delete cookies that have already been placed. Please note that blocking cookies may affect the functionality of our website and others you visit.

- Google Chrome: support.google.com/chrome/answer/95647
- Safari: support.apple.com/guide/safari/manage-cookies
- Firefox: support.mozilla.org/kb/cookies-information-websites-store-on-your-computer
- Microsoft Edge: support.microsoft.com/microsoft-edge/delete-cookies-in-microsoft-edge

6.3 Opting Out of Google Analytics

If Google Analytics is enabled on our site, you can opt out of being tracked by installing the Google Analytics opt-out browser add-on, available at tools.google.com/dlpage/gaoptout.

7. Third Party Cookies

Some cookies on our website are set by third party services rather than directly by us. We do not control these cookies and they are governed by the privacy policies of the relevant providers:

- Wix Privacy Policy: support.wix.com/en/article/cookies-and-your-wix-site
- Stripe Privacy Policy: stripe.com/gb/privacy
- Google Privacy Policy: policies.google.com/privacy (if Google Analytics is enabled)


8. Changes to This Policy


We may update this Cookie Policy from time to time, for example if we add new features to our website or if the law changes. The most recent version will always be available on our website. We will notify you of any significant changes via our cookie consent banner.

9. Contact Us

If you have any questions about how we use cookies, please get in touch:

Bright Voices Speech Therapy Ltd

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